

James Nuanez

james@jamesnuanez.com | Vista, CA | www.jamesnuanez.com | linkedin.com/in/jamesnuanez

Languages & Tools

HTML and responsive CSS
Vanilla JavaScript
Node.js and Express
NGINX
Linux Command Line and SSH
Let's Encrypt / Certbot
WordPress
FileZilla
Adobe Creative Suite
Sublime Text
Oracle VirtualBox
Jira

Degree & Certs

Bachelor of Fine Arts in Illustration
California State University
Long Beach
GPA: 3.8, 2007

CompTIA Network+

Exam N10-006
July 2017

CompTIA A+

Exam 220-901 & 220-902
July 2016

Online Education

Udemy

In Progress (70% complete):
The Web Developer Bootcamp

Codecademy

Learn HTML
Learn CSS
Learn JavaScript
Make a Website
Learn the Command Line
Learn Git

Development & Design Experience

Freelance Web Development (2017-Present)

www.jamesnuanez.com

Building responsive websites with custom HTML, CSS, and vanilla JavaScript on Node.js with Express. Served by NGINX, running on Debian Linux. Encryption via Let's Encrypt. Managed via command line and SSH. WordPress theme modification and website management.

Android App Testing (2017)

For Phone.com, a VoIP Service Provider.

Worked through test cases to locate bugs, issues, and UX improvements. Provided marked up screenshots and narrated screen capture videos as appropriate to explain more elusive issues.

Web & Graphic Design, Bug Tracking (2008-2009, 2011-2012)

For GreekBill, Inc. and MemberPlanet in Torrance, California.

Working primarily in Adobe Illustrator, redesigned existing website to improve user experience. Wrote functional documentation, provided bug tracking, and performed cross-browser testing. Created marketing materials.

Other Experience

Customer Support Representative (2017-2018)

At Phone.com, a VoIP service provider.

Provided support via ticket (Jira), LiveChat, and phone, including IP phone and softphone provisioning, and computer and network troubleshooting. Investigated accounts to determine eligibility for international dialing.

Teaching English as a Foreign Language (2013-2015)

At Guhak Elementary School in Busan, South Korea.

Taught in conjunction with Korean teachers to improve English fluency. Used technology in the classroom, including PowerPoint presentations, Android tablets, smart phones, and live video streaming.

Workshop Instructor (2010-2012)

At UCSD's San Diego Supercomputer Center & UCSD Extension.

Taught workshops to elementary, middle, and high school students on MIT's Scratch (visual programming for kids), Photoshop, Illustrator, 3D animation, and video game creation using the Unreal Development Kit.

AmeriCorps Member (2009-2010)

At World Hunger Relief, Inc. in Waco, Texas.

Taught after-school garden clubs, helped with general farm work, and provided IT support. Set up wireless security, removed malware, reformatted computers, and implemented best practices.